



# Expression of Interest (EOI)

For

## OPERATION AND MAINTENANCE OF COMMUNITY TOILETS AT DIFFERENT PLACES WITHIN THE MIRA BHAYANDAR MUNICIPAL CORPORATION AREA.

### Mira Bhayandar Municipal Corporation Solid Waste Management Department

Indira Gandhi Bhawan Chhatrapati Shivaji Maharaj Marg, WING-C, Uttan Rd., Burhani Nagar,  
West, Mira Bhayandar, Maharashtra 401101.

Date of Issuance of EoI	Dt. 05/09/2024 at 1.00 p.m.
Last Date & Time for Bid Submission	Dt. 13/09/2024 at 10.00 A.m.
Date of EOI opening (Stage -1) <b>Technical Evaluation Framework</b>	Dt. 18/09/2024 at 1.00 p.m.

# Express of Interest

## 1. Background Information:

In response to the burgeoning urbanization in Mira Bhayandar, the city's infrastructure is facing unprecedented strain. Recognizing the limitations of government agencies, Mira Bhayandar Municipal Corporation (MBMC) is actively addressing the sanitation infrastructure needs. In this regard, MBMC invites proposals from esteemed NGOs, Trusts, Foundations, Agencies, and qualified individuals, particularly from the Valmiki and Mehtar communities, for the operation and maintenance of community toilets.

## 2. Objective:

This Expression of Interest (EOI) cum Bid aims to empanel qualified and experienced entities to undertake the crucial task of maintaining community toilets within various locations across Mira Bhayandar. MBMC seeks expressions of interest from eligible NGOs, Trusts, Foundations, Agencies, and individuals, with a preference for those from the Valmiki and Mehtar communities, to contribute to the enhancement of sanitation services and community well-being.

## 3. Scope of Work:

The scope of operation and maintenance involves 191 community toilets distributed across all six zones, as outlined in Annexure 1. Applicants are expected to tailor their proposals to address the unique challenges and opportunities presented by each zone.

## 4. User Charges:

Presently, MBMC levies a charge of 60 Rupees per household for 5 members, with an additional Rs. 10 per member. Entities submitting proposals are required to provide their proposed rates for user charges, ensuring competitiveness, fairness, and sustainability. The proposed rates should promote accessibility for all residents within the region.

## 5. Submission Guidelines:

Interested entities are required to submit comprehensive proposals, encompassing:

- Operational plan
- Financial breakdown,
- Relevant experience in similar projects, detailed strategy for user charge collection, Proposed rates for user charges.

Organizations should underscore their commitment to maintaining high hygiene standards and engaging with the local community for effective collaboration.

**6. Contact Information:**

For detailed guidelines and clarification of queries, interested entities can reach out to the Deputy Commissioner, Solid Waste Management Department, Mira Bhayandar Municipal Corporation. Contact information is available on the official MBMC website. Qualified entities are invited to actively participate in contributing to the collective goal of promoting sanitation, hygiene, and community welfare in Mira Bhayandar.

**Terms & Conditions:**

1. The agency is mandated to collect user charges for community toilets based on the conditions specified in the contract agreement with both the agency and the relevant authority of the Mira Bhayandar Municipal Corporation.
2. The Mira Bhayandar Municipal Corporation shall determine the operating hours of the community toilets.
3. The agency is responsible for bearing the costs associated with water consumption for washing and cleaning, as well as electricity charges.
4. The agency is obligated to maintain the aforementioned toilets for a period of one year, and maintenance charges, according to predefined rates, will be collected from users/households.
5. The Mira Bhayandar Municipal Corporation will grant a license for a duration of one year.
6. The agency will issue monthly passes, and necessary support systems will be provided by the Urban Local Body (ULB).
7. Prior to handover to the agency, all community toilets will undergo renovation by the ULB.
8. Old water and electricity bills will not be transferred to the new service provider agency.
9. Community Toilet Federation with experience in operating toilets in slum areas will be given preference.
10. The responsibility for caretaker rooms lies with the service provider agency.
11. The agency will conduct verification of total family members, and necessary documents will be scrutinized to meet expenses.
12. Monthly passes' samples must be approved by the Mira Bhayandar Municipal Corporation.
13. Incomplete toilets will not be handed over without water and light facilities.
14. Meter safety boxes will be arranged for safety purposes and to prevent misuse.
15. Day-to-day necessary operations will be jointly handled by the sanitary inspector and the service provider agency.
16. Uniform monthly passes will be provided, consisting of simple use of community toilets.
17. Water and electricity security will be the responsibility of MBMC, and legal penalties for misuse will be imposed on the concerned entity.
18. Necessary support, including the handover of community toilet blocks with basic amenities, will be ensured by MBMC.

19. Presently working workers/caretakers will be absorbed as sanitary workers under the terms and conditions of the service provider agency.
20. The Corporation will not have any influence in deciding on such workers.
21. In case the present caretaker does not vacate the place, MBMC will provide support to evacuate the room, which will then be handed over to the service provider agency for the new caretaker.
22. Any legal matters arising in such cases will not be handled by the service provider agency.
23. The service provider agency shall resume services once community toilets are ready for handover.
24. Joint inspections will be conducted before handing over the toilet block and then after proper order, the toilet will be handed over to the respective agency. Until that date, the old caretaker/SPA will continue the service.
25. As per the requirements of the Swachh Bharat Mission, the service providing agency shall provide necessary support and full cooperation for maintaining cleanliness in accordance with the guidelines of MBMC and SBM.
26. User registration shall be maintained by the agency and certified by the respective area sanitary inspector.

#### **7. Eligibility Criteria**

1. Tender Form Fee (Rs. 590/-)
2. Earnest Money Deposit (Rs. 1000/-)
3. Goods and Services Tax Registration Certificate (GST Registration Certificate)
4. Copy of PAN Card (In case of company/partnership submitting the tender, it is mandatory to have PAN card in the name of the concerned company/partnership. In case of Proprietary works, PAN card in the name of the proprietor.)
5. The Applicant shall be a non-governmental organization (NGOs), Trusts, SHG, Foundations, Agencies, or qualified individuals, with a preference for those from the Valmiki and Mehtar communities persons, or an organization under the Companies Act or the relevant state Acts. Documentary evidence substantiating this status must be submitted along with the Proposal.
6. Registered office address with fax/ telephone no, e-mail ID of the Organization/ Person.

**SUMMARY OF FINANCIAL PROPOSAL**

<b>Description</b>	<b>Per HH fees including of all permissible taxes</b>
EOI for Operation and maintenance of community toilets at different places within the Mira Bhayandar Municipal Corporation listed locations as mentioned in the Annexure 1	Rs. 60/- Fixed

**Note:- Contribution of Rs. 60 per house hold to be collected by the successful bidder from household using the community toilet.**

## - Annexure 1 -

वॉर्ड क्र.	शौचालयाचे ठिकाण	सिटस संख्या
२४	राई ब्रिज	२८
२३	मुर्धा खाडी, बामन देव	२७
०१	गणेश आनंद नगर येथे राजू चौधरी घराच्या मागे अंतर्गत शौचालय	३५
०१	भाईदर प लालबहादूर शास्त्री	१३
०१	जय बजरंगनगर झोपडपटी निर्मल अंतर्गत शौचालय	१९
०१	भाईदर स्टेशन जय अंबे नगर न.०२	४३
१३	नेहरू नगर स्मशान भूमी जवळ	३४
१४	मीनाक्षी नगर	२२
०६	सीटीबी क्रमांक ४४ ६० फिट रोड कोठार	४०
१५	मिरा गाव कृष्णस्थळ येथील पाण्याच्या टाकीजवळील शौचालय	५८

**Annexure B–Self-declaration by bidder for not being blacklisted**

[ON BIDDERS LETTERHEAD]

Date : / /

**To**  
**Deputy Commissioner (SWM),**  
Mira Bhayandar Municipal Corporation,  
Indira Gandhi Bhawan Chhatrapati Shivaji Maharaj Marg,  
Bhaindar West, 401101

**Sub:** Declaration of no valid ineligibility for corrupt or fraudulent practices or blacklisted with any of the Government agencies in India during the last three years

**Ref:** <<RFP Title >> (Bidding Document No: \_\_\_\_\_ Dated: // \_\_\_\_\_)

Sir,

In response to the above-mentioned EOI I, \_\_\_\_\_, as <Designation> \_\_\_\_\_ of/s \_\_\_\_\_, hereby declare that our Company/Firm is having unblemished past record and is not declared blacklisted or ineligible to participate for bidding by any State/ Central Govt., Semi-government or PSU /PSB due to unsatisfactory performance, breach of general or specific instructions, corrupt/ fraudulent or any other unethical business practices during the last three years.

Date :  
Representative

Signature of Authorized

Name of Bidder:

Full Address:

Telephone No.

## INVITATION OF EXPRESSION OF INTEREST FOR OPERATION MAINTENANCE OF COMMUNITY TOILETS

### NOTICE INVITING EXPRESSION OF INTEREST (EOI)

**Expression of Interest is hereby invited from reputed NGOs, Trusts, Foundations, Agencies, and qualified individuals, with a preference for those from the Valmiki and Mehtar communities, possessing the required experience to operate and maintain Community Toilets.**

**License Period:** The selected agencies will be granted a license to operate the toilet complex site for a period of 01 (One) year. However, it is essential to note that the title of the land, including the structure built for Community toilet purposes with all fittings & fixtures will continue to remain with the Mira Bhayandar Municipal Corporation.

**Maintenance Duration:** The selected bidders shall be responsible for the maintenance of the toilets for a period of 01 (One) year.

**User Charges:** User charges will be collected from households and users. The charges per household per use will be Rs..... (Rupees) only for the pay and use of the toilet.

**Application Availability:** Details of the scheme, eligibility criteria, and the prescribed application format are outlined in the Expression of Interest (EOI) document. The EOI document can be obtained from the office of the Deputy Commissioner, Solid Waste Management Department, Mira Bhayandar Municipal Corporation, from 05/03/2024 to 11/03/2024. Additionally, the EOI document will be accessible on the official website ([www.mbmc.gov.in](http://www.mbmc.gov.in)).

**Submission Deadline:** The application, including the Technical & Financial Proposal in the prescribed format, must be sealed in an envelope and submitted to the Deputy Commissioner, SWM Department, Mira Bhayandar Municipal Corporation. The envelope should be clearly super- scribed with "**APPLICATION/PROPOSAL FOR OPERATION AND MAINTENANCE OF COMMUNITY TOILETS AT DIFFERENT PLACES WITHIN THE MIRA BHAYANDAR MUNICIPAL CORPORATION AREA AS PER LOCATIONS MENTIONED IN THE Annexure1.**" Submissions can be made by hand, post, courier, on or before 11/03/2024, up to 10:00 AM.

**Responsibility for Submission:** It is the sole responsibility of the interested party to ensure that their EOI is delivered to the prescribed address within the specified deadline. The MBMC shall not be held accountable for any delay in delivery or loss of documents during transit.